

| Product Name | Product Type | Shipping Fee First 100g | Over 100g (Per 100g) | Registration Fee Per Order |
|---------------------------|--------------|-------------------------|----------------------|----------------------------|
| SF MAIL - AU (Surface) | Large Letter | HKD18 | HKD11 | - |
| | Packet | HKD40 | HKD9 | - |
| SF MAIL - AU (Registered) | Packet | HKD40 | HKD9 | HKD16 |

Effective Date : 1st August, 2015

1. SF MAIL - AU charging method : Each single order will be calculated in actual gross weight
The minimum calculation weight will be rounded up to 100g

2. Weight (Large Letter) : 100g - 500g
(Packet) : 100g - 3kg

3. Volume Limitation

a. Large Letter

Maximum Size : 35cm x 25cm x 2cm
Minimum Size : Not Applicable
Girth : Not Applicable
The Longest side : Not Applicable

b. Packet

Maximum Size : Not Applicable
Minimum Size : Not Applicable
Girth : $2 \times (\text{Width} + \text{Height}) \leq 140\text{cm}$
The Longest side : Less than 105cm

4. Compensation Available Period : Within 50 days

Compensation Claim : Once the shipment is confirmed damage or lost, the highest compensation amount per order is HKD320

Remarks :
- Parcel weight is subject to S.F. Express measurement.
- S.F. Express reserves the right at any time to amend, modify or discontinue the service, tariffs and applicable terms and conditions without prior notice.
- For any enquiry, please call our Customer Service Hotline at (852)2541 2542.

SFMAU_150801

