台灣順豐速運股份有限公司 S.F. EXPRESS (TAIWAN) CO. LTD.

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www.sf-express.com

客戶服務專線 Customer Service Hotline 0800-088-830

客戶服務傳真 Customer Service Fax (886) 2 6619-0066

財務部電話 Finance Department Tel (886) 2 6608-0066 ext 2210~2215

財務部傳真 Finance Department Fax (886) 2 2712-9075



Fuel Surcharge

Fuel surcharge for each shipment is assessed on the freight charge, in accordance with the fuel surcharge percentage*. It applies to:

- Export from Taiwan to Mainland China, Hong Kong and Macau.
- Export from Hong Kong to Mainland China, Taiwan and Macau;
- Export from Macau to Mainland China, Taiwan and Hong Kong;

Meanwhile, we are providing the following offers** to you:

- Full waiver of fuel surcharge is granted on document at or below 2.5kg;
- Full waiver of fuel surcharge is granted on International Standard Express (Taiwan Export Rates Zone E-J).
- Full waiver of fuel surcharge is granted on Hong Kong Domestic Express and Macau Domestic Express.

Please refer to below table for the fuel surcharge percentage.

Effective Period	Fuel Surcharge
September, 2015	8%
August, 2015	8%
July, 2015	8%

Example:

If the shipping charge is NTD611 and the fuel surcharge of that month is 8%.

The surcharge is calculated as below:

 $NTD611 \times 8\% = NTD48.88$

The charge is rounded to the nearest dollar so the fuel surcharge is NTD49.

Should you have further queries, please call our Customer Service Hotline at 0800-088-830.

S.F. Express reserves the right to change the fuel surcharge with or without prior notice. Both the amount and duration of the surcharge will be determined at S.F. Express' sole discretion.

- The percentage of fuel surcharge as published in S.F. Express' website shall prevail.
- S.F. Express reserves the right to change or terminate the offer and the offer period.