順豐速運 (香港) 有限公司 S.F. EXPRESS (HONG KONG) LIMITED

27/F, AIA Financial Centre, 712 Prince Edward Road East, San Po Kong, Kowloon 九龍新蒲崗太子道東712號友邦(九龍) 金融中心27樓

Dear Valued Customer,

www.sf-express.com

客戶服務熟線 Customer Service Hotline (852) 2730 0273 辦公室總線 General Hotline

(852) 3123 6800 財務部電話 Finance Department Tel (852) 2922 2922 / 2787 1222

財務部傳真 Finance Department Fax

0 8530



18th May, 2015

Buddha's Birthday Holiday Service Arrangement

S.F. Express will have special service arrangement for Hong Kong & Macau during Buddha's Birthday Holiday on 25th May 2015 (Monday). Details are as follows:

A. Door-to-Door Pick-up & Delivery Service

Date	Shipment Pick-up	Shipment Delivery
25 th May 2015 (Monday)	Cut-off Time: 19:00	Same day delivery service will not be provided; Delivery upon request * *If you wish to deliver your shipment on this date, please specify the below information onto the waybill: a) Please state the valid "contact number" and "mobile phone number" of the recipient b) Please state the exact delivery date in the Remarks Field (i.e. to be delivered on 25 th May 2015)

B. Self drop-off & pick-up Service

During Buddha's Birthday Holiday, self drop-off & pick-up service is available for you. Details are as follows:

- ALL S.F. Express Service Centers maintain normal service during Buddha's Birthday Holiday on 25th May (Monday): Business Hours: 09:00-20:00, Cut-off Time: 19:00 Please <u>click here</u> to view the details of S.F. Express Service Centers
- 2. **S.F. Stores**[#] have special service arrangement with Holiday Business Hours: 12:00-20:00 & Cut-off Time: 15:00
 - *Kwun Tong Prosperity Place and Chai Wan Trend Centre stores will be closed on 25th May (Monday) Please click here to view the details of S.F. Stores
- 3. **S.F. Express Authorized Service Points*** maintain normal service. (Including designated 7-Eleven Convenience Stores, Circle K Convenience Stores, Shell Stations, Bridal Tea House Hotels, Red Hall Furniture at Mui Wo on Lantau Island)
 - *Some Authorized Service Points provide pick-up service only. Li Yuen Shop on Lamma Island does not provide service on 25th May (Monday). Please <u>click here</u> to view more details of S.F. Express Authorized Service Points

Remark: Hong Kong and Macau's Pick-up Authorization Service during Buddha's Birthday Holiday on 25th May (Monday) maintain normal service.

For enquiries, please contact our customer service representatives at (852) 2730 0273 (Hong Kong) or (853) 2873 7373 (Macau).

Yours faithfully, Marketing Department S.F. Express (Hong Kong) Limited

